

Q4Q IN REVIEW

BY LOGISTICS MANAGEMENT STAFF



Celebrating achievement at the

For more than a quarter century now, *Logistics Management's* (LM) Quest for Quality has been regarded in the transportation and logistics industry as the most important measure of customer satisfaction and performance excellence.

To determine the best of the best, LM readers rate carriers and third-party logistics (3PL) companies strictly on the basis of service quality; and those winners are listed, by category, in our August issue. This year 6,485 logistics and supply chain decision makers cast their vote and selected 115 providers of

transportation and logistics services to receive the ultimate vote of confidence—a coveted Quest for Quality Award.

This year, the winners accepted their prestigious awards at the 26th Annual Quest for Quality Awards dinner at the Intercontinental Hotel in Chicago. Nearly 170 attendees enjoyed a night of celebration and entertainment—well-deserved, as these savvy carriers and providers maintained the highest level of service in what proved to be one of the most challenging operating environments the logistics industry has ever seen.

This year's event was held at the Intercontinental Hotel in Chicago. Located in the historic "Magnificent Mile," the 170 guests attending the Quest for Quality Awards dinner enjoyed the enchanting atmosphere in the heart of the Windy City.



26th Annual Quest for Quality...





The FedEx table

...Awards on September 23rd, 2009 at



Larry Miller
accepts for
FedEx freight



Tim Engle
accepts for
Sea Star



Bill Merda
accepts for
Southwest
Airlines



Don Maltby
accepts for
Unyson

the Intercontinental Hotel in Chicago



Nearly 170 guests celebrated another year's worth of terrific achievement, networked with industry peers, and

enjoyed a night of fun—including comedian Tom Ryan—at the 26th Annual Quest for Quality Awards dinner.